



Discover Industrial Loss Consultants' cutting-edge Continuing Education Courses designed to equip you with the latest industry insights and practical skills to excel. Whether you need additional education on a hot topic related to equipment or machinery claims, or you are looking for personalized continuing education for your entire team, we have you covered!

Most courses are approved or pending in DE, FL, IN, NC, NH, OK, TX, and WY.

Claims Challenges in Breweries and their Impact on Business Interruption

Brewing beer is the production of food. The modern brewery is a complex process requiring an array of specialized equipment as well as automated conveyors, pumps, and refrigeration. This system has the added requirement to be food safe. This course explains the brewing operation, then examines several claims that illustrate the perils to which the equipment is susceptible, and how to address them with an eye toward reducing business interruption.

Catastrophic Losses Involving New or Refurbished Equipment

This course will begin with the exploration of what can damage new or refurbished industrial and commercial equipment. We will then explore the required steps to document the loss and determine the parties which will need to be involved with the loss. Finally, we will explore how to restore the insured to a pre-loss condition in the most efficient manner possible.

Claims Management: Understanding the Subcomponents in Large Losses

Effectively managing large losses demands a strategic approach and strong collaboration between adjusters and consultants. Attend this compressive course and discover how consultants play a pivotal role in navigating the complexities of large insurance claims, ensuring efficient restoration and client satisfaction.

Commercial, Industrial, Electrical and Mechanical Systems

This comprehensive course will introduce the fundamental components of industrial and commercial mechanical systems. Topics covered will include HVAC, electrical systems, fire suppression, elevators, water towers, and a final segment on sourcing solutions for mechanical system needs.

Contamination from Smoke and Water

This course examines how these hazards cause damage to electronic equipment and explain instances when equipment can be recovered from the contamination effects. An examination of the results of ineffective or delayed mitigation as well as the proper methods to recover electronic equipment. The course will include a portion on the preservation and recovery of electronic data as well as how the reuse of software influences the decision to replace computers and concludes with an examination on how to protect equipment from these technological hazards.

Damage Caused by Vandalism or Theft

When the term vandalism comes to mind, many envision a shattered window or a wall adorned with graffiti; however, vandalism frequently results in much greater damage. Vandals cut through walls, destroy electrical wires, ruin floors, extricate pipes, start fires, and destroy equipment. This course will teach you how to dig through the remains and piece together the destruction to get to the root cause, chemical, electrical, and mechanical clues to look for, how insurance companies cover vandalism or theft claims, how to identify manufactured or fraudulent damage and when vandalism or theft claims become litigation disputes.

Efficient Project Management on Machinery and Equipment Loss

This course will teach skills in efficient project management and techniques that keep the insured confident with the proposed mitigation of the loss. We will use losses involving complex industrial machinery that will be utilized to highlight skills, techniques, and know-how that restore production in the shortest timeframe. Create options to restore to pre-loss, including available warranties, documented timeframes for completion, and documentation of the process.

Enhancing the Relationship of an Adjuster and a Consultant

Navigating the complexities of loss management can be challenging, whether dealing with minor incidents or major claims. Our Adjuster-Consultant Relationship Enhancement Course is designed to empower agents and adjusters by focusing on the critical interpersonal dynamics that drive successful outcomes.

Elevator Perils and Repair Pitfalls

Elevators are vital components in commercial properties, and their maintenance is crucial due to significant life safety implications. This course delves into the unique challenges associated with elevator systems, including their vulnerability to various risks, the limitations in part availability for aging units, and the necessity for modernization when repairs are not feasible. By examining the two primary types of elevators and real-world claims examples, participants will develop a deeper understanding of how elevator systems can fail and the factors that must be considered when determining appropriate repair or replacement strategies.

How to Generate Electrical Power

This course discusses how electrical power is produced and distributed from power plants to homes and industry. Electrical industry terms will be defined, and methods used to generate and transport electricity will be explained.

HVAC 101: Heating and Hydronics

Equip yourself with the expertise to navigate the complexities of HVAC systems confidently. This course will teach you an overview of HVAC equipment, thermodynamics basics, cost insights and life expectancy of HVAC equipment.

HVAC 101: Air Handling and Cooling Systems

HVAC systems are complicated, containing numerous parts and equipment. They are also one of the most important pieces of equipment in a commercial building, keeping employees, machines, customers, and others comfortable during the cold months of winter and through the heat of summer. This webinar begins with an introduction to thermodynamics and explains how energy cannot be destroyed and that all systems progress toward disorder. We will then discuss different HVAC cooling systems, their design considerations, the required equipment for these complicated systems, their general cost, and the life expectancy of an HVAC unit.

Introduction to Cryptocurrency Mining and Computer Equipment Losses

Cryptocurrency equipment losses can be intricate and daunting, but with our specialized course, agents and adjusters will gain a solid grasp of cryptocurrencies, their underlying technology, and the evolving landscape that affects resolution strategies. This course will discuss cryptocurrency fundamentals – understanding how cryptocurrencies function and their significance in the digital economy. This course explores software and hardware components, looks at real-world case studies, and reviews common issues and solutions including supply chain vulnerabilities, types of mining facilities, and the rapid evolution of cryptocurrency technology.

Introduction to Investigating Weather Disasters

This course explores the dynamic world of weather-related claims with our comprehensive course designed to empower insurance professionals with the skills and insights needed to handle diverse weather-related challenges effectively. You will learn the impacts of various weather conditions on properties and insurance claims, best practices for gathering and documenting evidence to support this specific type of claim, how to assess and evaluate damage caused by weather related events, strategies for mitigating further damage and review of critical definitions and compliance methods and building codes.

Investigating Commercial Equipment Losses: Industrial Conveyor Systems

Managing commercial losses associated with diverse types of equipment can be challenging, particularly for insurance claims and refurbishment teams. Attending this specialized course will help attendees to gain clarity and expertise when handling industrial conveyor systems and the associated challenges that come with them. You will learn about the types of conveyor systems, the media conveyed and their applications as well as industrial conveyor loss case study examples.

Lightning VS. Electronics-Guess who wins?

This course starts by investigating how the view of lightning evolved from ancient cultures through colonial times into the modern era. After talking about the basic mechanism of how lightning is generated, we explore how it causes damage with a simple demonstration using household materials. Next, we discuss methods used to

determine if it was present the course concludes with an examination of lightning protection focusing on modern surge protection devices but with a whimsical comparison to measures, homeowners in colonial times implemented.

Mechanical Systems 111 Introduction to Plumbing

This course will look at the types of plumbing that exist in a commercial application, how an adjuster can determine a qualified contractor for the job, the potential for insurance complications, applicable codes, and the permitting required for a given plumbing system.

Mechanical Systems 201 Introduction to Pumps

This course starts by covering terms used with pumps and their subsequent systems. Next, we will review the different types of pumps and their design considerations. We will then cover the uses of pumps in buildings followed by typical piping systems and possible design configurations. Finally, we will examine some case studies of pump and piping system failures.

Mechanical Systems 227 Industrial Dryer Systems

This course will begin with the exploration of the types of industrial bulk dryer systems utilized in various applications. Next, we will address the types of media that are dried within each type of dryer system and their typical applications. Finally, we will discuss up to seven industrial dryer system loss case studies to discuss the insurance coverage complications of different dryer systems and the steps required in resolving the losses.

Mastering Frozen Pipes: Prevention and Insurance Coverage

This course discusses the complexities involved with freezing pipes and provides insurance professionals with essential knowledge and strategies for handling claims effectively. You will explore the nature and mechanics of freezing pipes, prevention strategies, and methods to assess insurance coverage.

Mastering CNC Machinery for Longevity and Efficiency

CNC (Computer Numerical Control) machinery is a cornerstone of modern manufacturing, representing a significant capital investment for many facilities. To ensure the long-term efficiency and profitability of these sophisticated tools, it is crucial to implement rigorous care and maintenance practices. This course provides an in-depth exploration of CNC machinery, focusing on strategies to extend its operational lifespan and manage potential risks effectively.

This course looks at the history of machinery control in the modern era (touching briefly on machinery control history) to help familiarize Adjusters with potential perils and the cost-effectiveness of repair/refurbishing v replacement.

Perils of Medical Equipment

This course discusses the nature of medical equipment and explores the events which trigger insurance coverage issues. Develop an understanding of how various causes of loss affect medical equipment and trigger insurance issues. Explore methods to reduce business interruption when dealing with damaged medical equipment.

Pitfalls Involving Agricultural Equipment Losses

This course covers the challenges of returning agricultural equipment to pre-loss condition due to the variety of equipment involved. It explores the causes of damage, the steps to document losses, and identifies the parties that need to be involved. The course concludes with up to five case studies of agricultural equipment losses.

Project Management & Obsolete Equipment

This course will begin with the exploration of natural and unnatural phenomena that can damage industrial and commercial equipment. We will then explore the methods of successful project management, which can minimize the process and manufacturing interruption and bring all damaged equipment to full functionality. Next, we will discuss how to determine whether a replacement of damaged equipment is necessary. Finally, we will explore how to determine what to replace the damaged equipment with, to restore the process to a pre-loss condition.

Repair versus Replace on the Farm

This course examines the critical decisions farmers face when equipment breaks down on their farms. This specialized course explores the dilemmas faced when decisions need to be made on repairing or replacing damaged equipment, and how farmers can minimize business interruption (BI) effectively.

Reverse Engineering & Effects on BI

This course will identify potential time element savings relating to repair and replace issues. Calculate the cost-benefit of reverse engineering and its impact on business interruption decisions. Next, we will explore real-world case studies involving real-time decision-making processes.

Semi Conductors and their Impact on Business Interruption

This course explores semiconductors, the core components of integrated circuits (ICs) found in everyday equipment. It covers semiconductor properties, vulnerabilities, and the manufacturing process, along with case studies of damaged IC manufacturing equipment. Participants will examine insurance issues related to semiconductor manufacturing and engage with agents and adjusters on the topic.

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